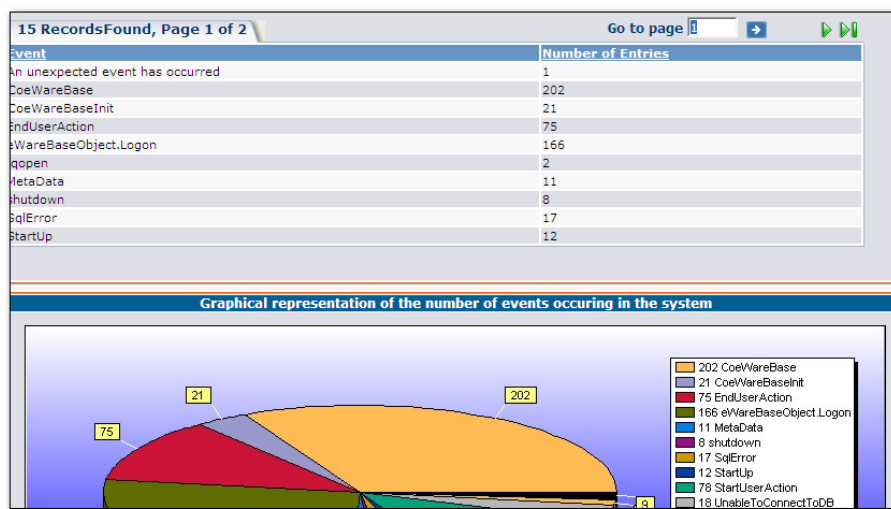


## CRM Log Wizard

Automates the use of the Log files in CRM

The CRM Log Wizard automates the use of the Log files in CRM whereby they can be automatically uploaded into the CRM system, and therein can be processed, analysed and reported on to give the User a detailed analysis of what issues may have been captured in these Log files.

The wizard is capable of processing all types of Log files generated by CRM.



### Key Features

#### Log Imports

All Log files generated by CRM are presented to the System Administrator for individual upload.

#### Error detections

The CRM Log Wizard has a dedicated menu that provides a full review of Errors by type. The Error types are SQL Error, Durations, Exceptions, Violations, ASP and Other.

Error Detection							
Search Logs		Summary		Log Upload		***	
SQL Error							
Durations		Exceptions		Violations		Other	
Excessive Duration (over 25 seconds)							
1 Records Found, Page 1 of 1							
Date	File Type	Process ID	Thread ID	Event	Time (milliseconds)	Error Occuring	SQL Code
10/09/2007 4:04 PM	Sql Log	4,600	4,680	fqopen	60,157	Multiple-step OLE DB operation generated errors. Check each OLE DB status value, if available. No work was done	select count(*) as rcount from communication where comm_action is null or comm_status is null or comm_note is null

### Log Search

The System Administrator may prefer to find log entries without the use of Error Detection.

### Summary Tab

The Summary Tab groups all log entries uploaded to the CRM Log Wizard.

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