



CRM Performance Wizard

Check all performance metrics for a given Sage CRM system

The CRM Performance Wizard / Health Check allows an Administrator to check all performance metrics for a given CRM system. Changes to the system can be applied automatically, based on what it has found; to correct performance weaknesses, and enhance the overall system where there is room for further calibration of the system. This primarily orientates around the configuration of the underlying database, but also on various configuration aspects of the CRM system itself.

Key Features

Basic Index

One of the first checks the system can make is whether any of the standard indexes have been inadvertently dropped within the system. This may happen during various migration tasks undertaken or for unusual errors during database manipulation. If any indexes are missing, they are highlighted to the User, and re-applied if requested.

Views Tabs

The Views Tab checks that all CRM registered SQL views, as stored in Metadata, actually physically exist on the database itself.

Denormalised Data

The Denormalised Data tab checks the Company & Person entities for Phone and Fax data that is not consistent.

Denormalization is the process of attempting to optimize the performance of a database by adding redundant data.

Null Data

The Null Data Tab checks all Tables for fields where there should be a value other than 'Null'

Bad Foreign Keys

The Bad Foreign Keys tab shows all Tables in the Database that have foreign keys to non-existent data.

Statistics

The Statistics tab displays information about a databases attributes, giving the attributes class, name, integer value, character value, and comments, if any attributes are defined.

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