









Greytrix - The knowledge hub for all your Acumatica needs!

Whether you are an Acumatica user or switching to it, the modern ERP can be a tough nut to crack. Our consulting services can help you customize, build integrations, optimize workflows, and best suit your needs.

We do everything under the cloud for the cloud ERP. No matter which industry you belong to, we cover it all. Here is a list of the top industries we have covered so far –

-  Finance
-  Healthcare
-  Construction
-  Manufacturing
-  Non-profits
-  Professional Services
-  SaaS Services
-  Distribution





Consulting – Transform your Business with right guidance!

As Acumatica Service Partners, we can help you pick up from whatever stage you are at and implement the solution to suit your specific business requirement. Our 350+ clients worldwide have helped us thoroughly understand business verticals and deliver tailor-made solutions.

We offer 360° consulting, helping you in all steps, from customizing the software to implementing it. Here's why Greytrix is the best pick –



Multi-Industry Experience



30+ Acumatica Certifications



Acumatica Marketplace Partners



24/7 Support



Implementation Experts



All-around expertise

Here are some of our top-ranking services

Implementation

We follow a step-by-step process that will help us discover your needs, plan the customization and smoothly implement it with multiple interventions and pilot runs. To top all of this, we also help you accustom to the new system by providing user training and ongoing support.



Discovery & Planning



Design & Documentation



Implementation



UAT



Deployment



Support

Average Implementation Time – 60-120 Days



Industry-specific Customization

With 23+ years of experience delivering cutting-edge ERP and CRM solutions, we are market leaders in helping businesses seamlessly manage their operations. With 1500+ customers worldwide, we are a trusted name in delivering cost-effective and efficient solutions. We understand your niche requirements and tailor-make the solution for you! Our enhancements cover



**Configuring
workflows**



**Custom reports or
dashboards**



**App
Integrations**



**Developing
additional
functionalities**

Application Integrations

To advance the functionalities of Acumatica, integrate it with industry-specific apps that will drive niche processes and help business operations run harmoniously.

Native Solution: Acumatica – Checkbook Integration

This native solution built on the Acumatica framework helps you streamline digital payments. This secure solution automates payments at the click of a button, making it quick and seamless.

**Here are some of our top-performing
integrations powered by GUMU™**

GUMU™ for Acumatica – Magento Integration

GUMU™ for Acumatica – Shopify Integration

GUMU™ for Dynamics 365 CRM – Acumatica Integration





Migration

If you are new to Acumatica and want to safely migrate from your legacy system, our Champion GUMU™ is here to your rescue. This one-click SaaS platform securely migrates your data in a flash. As a cloud software, your data remains secure as it is not saved on any external server but just migrated from Software A to B.

Support - Application Management Services

We offer in-moment and on-the-go continuous assistance for any issues or challenges to help you optimize your processes.



Support and Issue Resolution

Our experienced team is available to assist you in resolving system errors, providing guidance, and troubleshooting any issues you may face. We aim to ensure that you can overcome any technical hurdles and optimize the performance of your system.



User Training and Documentation

As a complete solution provider, we offer best-in-class user training and guidance to utilize the ERP fully. These sessions include the most basic and advanced functionalities to efficiently run your processes.



System Maintenance and Monitoring

As a part of our AMS support, we regularly monitor the performance of the ERP to ensure stability. We maintain databases, check for system updates, manage patches, and proactively monitor system health.



Communication Channels



Ticketing System



Email



Skype/Teams



Phone Call



Scope



24/7 Support



Support Plans



Reporting and Communication

About Greytrix

Greytrix is a leading provider of comprehensive business management solutions using cutting-edge technologies, including ERP and CRM systems. With over 23 years of experience serving clients in over 50 countries, Greytrix strongly focuses on the Sage ecosystem, Acumatica, QuickBooks, Sage CRM, Salesforce, and Dynamics 365 CRM.

We provide a range of services, including development, customization, integration, implementation, and consultation, as well as ongoing support for our diverse customer base of over 1500 clients across various industries. We have a track record of helping more than 350 business partners achieve growth through seamless integrations and high-quality, cost-effective solutions. Contact us today to learn more about how our expertise can support your business needs.

For more information, contact us on acumatica@greytrix.com

Global Contact No: +1- 888 -221- 6661

Know More

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