Unlock Faster Decisions
Across Your Organization

Meet GUMU™ Copilot

Your AI assistant, built to simplify how you access and analyze business data. With GUMU™ Copilot, you can ask questions naturally and get instant, accurate insights from your ERP and CRM — without navigating complex menus or waiting for reports.

Designed with enterprise-grade security, it keeps your data private while helping you to make faster, data-driven decisions. Whether it's *tracking business performance, forecasting trends, or managing operations, GUMU™ Copilot brings clarity, speed, and intelligence to every interaction.*

Keeping your **business data private and safe**
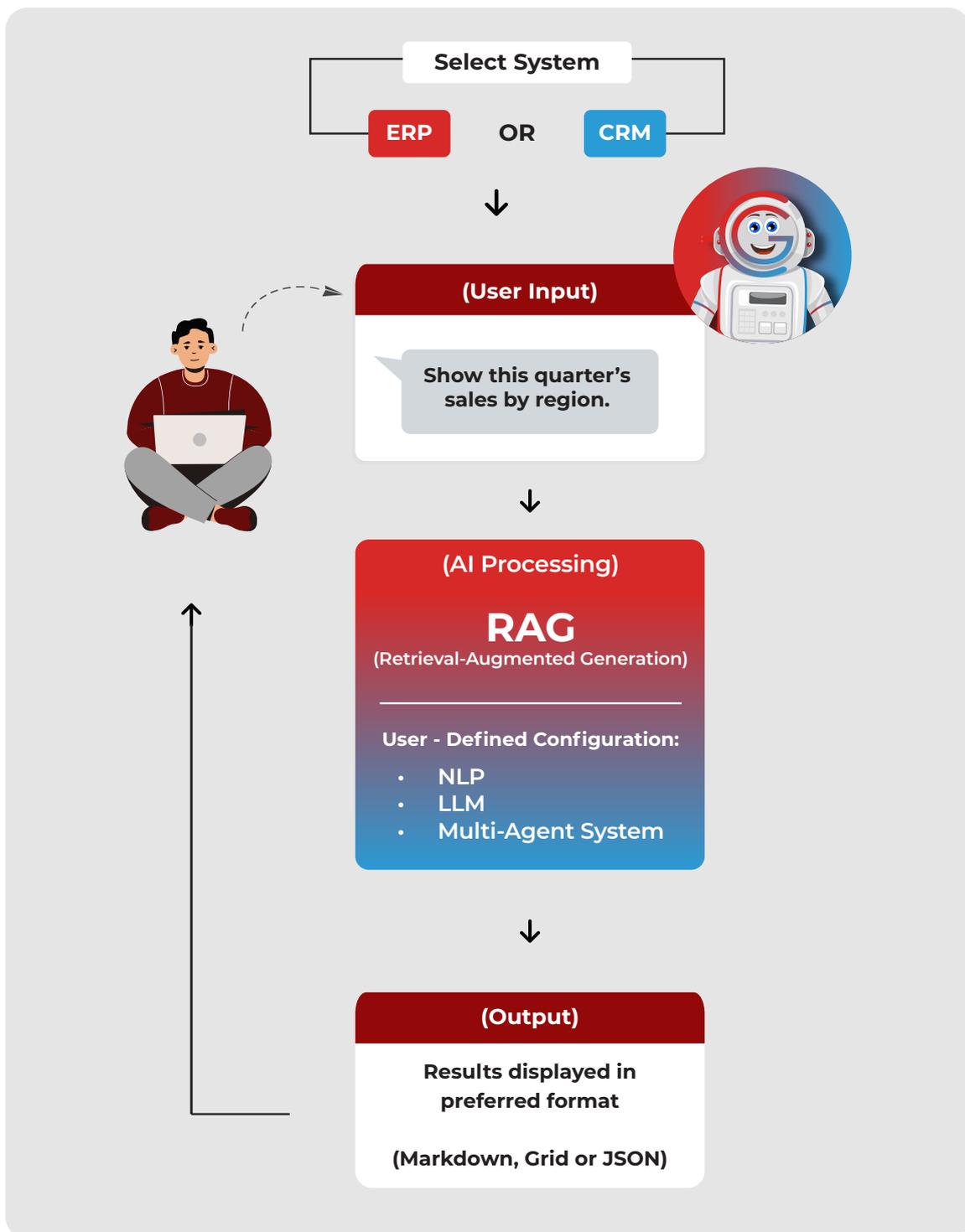
Helping you make faster, **data-backed decisions**

Simplifying how you **access your business insights every day**

How GUMU™ Copilot Works with Your Business systems (ERP & CRM)

GUMU™ Copilot transforms the way your departments interact with your business systems, making data access, analysis, and decision-making simple and secure.

By connecting seamlessly across your platforms, GUMU™ Copilot enables teams to consolidate information, reduce manual effort, and break down data silos. It's intelligent interface supports automated workflows and streamlined operations, so teams can focus on strategic priorities and drive measurable business results.
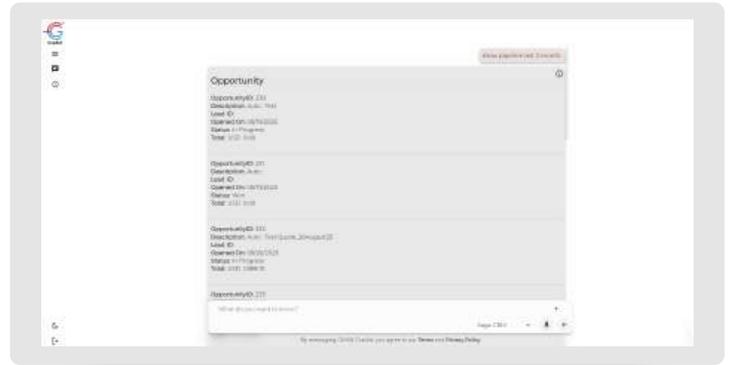
Visual Flow Diagram

Intelligence Built for Your Business Systems

AI-Powered Assistance

Interact naturally with your Business systems (ERP and CRM) through conversational agents that understand your queries in plain English. Whether it's pulling sales pipeline, generating monthly revenue reports, or finding specific records, GUMU™ Copilot simplifies complex business queries with intelligent text analysis and real-time responses.

Enterprise-Grade Security

Built with a data-privacy-first architecture, GUMU™ Copilot ensures your business data never leaves your secure environment. No data is sent to external AI models for analysis without users acceptance — every query is processed entirely within your ecosystem. With role-based access controls, only authorized users can view or request specific information, further strengthening data governance. This approach eliminates risks like data exposure and unauthorized access, while maintaining strict adherence to enterprise-level security and compliance standards.

Prebuilt Business Prompts

GUMU™ Copilot comes bundled with a library of prebuilt prompts that are role-specific and help users perform everyday business tasks effortlessly. From generating performance summaries to tracking customer activity, these prompts save time and make AI adoption intuitive for every team member.

Cross-System Data Access

Engage in unified conversations across your business systems through a single, intelligent interface. GUMU™ Copilot connects data from multiple platforms within your organization, allowing you to ask questions, retrieve insights, and compare information in one continuous flow, with no need to log in to multiple systems.

Secure RAG Intelligence

GUMU™ Copilot uses Retrieval-Augmented Generation (RAG) to deliver accurate, context-based responses from your business systems (ERP and CRM) —without storing data or sending it outside your environment. All analysis is performed through RAG without the help of any external AI models, ensuring complete data security, preventing hallucinations, and producing clean, structured outputs. Copilot supports complex and advanced data analysis through configurable use of LLMs like OpenAI, Gemini, Grok, Llama, and DeepSeek, allowing enterprises to choose models that meet their security and compliance requirements.

The Business Impact of
GUMU™ Copilot

By simplifying everyday operations and transforming data into actionable insights, GUMU™ Copilot empowers teams to work smarter, eliminate silos, and streamline workflows, enabling them to focus on what drives growth, resulting in higher productivity, reduced risk, and AI that evolves alongside your business.

Our Partner Ecosystem

Sage Tech Partner | Sage Service Delivery Partner System Integrator | Acumatica The Cloud ERP | salesforce | Gold Microsoft Partner ■ Microsoft

About Greytrix

25 Years of ERP and CRM Excellence

Trusted by **5000+ businesses across the globe**, Greytrix specializes in cloud integrations that simplify complex operations.

Our GUMU™ framework powers seamless connectivity between leading **CRMs and ERPs — from Salesforce to Sage X3, Sage Intacct, and Sage 100, Sage CRM & Creatio.**

With 25 years of expertise and **30+ certified consultants**, we help businesses **work smarter, integrate faster, & grow stronger.**

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